

Ducote's Tree Farm Guarantee

Ducote's Tree Farm guarantees all trees planted with our 90" tree spade for one full year. There are no charges for any part of replacement for dead tree(s). All trees shall be under warranty for one year from the day of installation at same address and location of original planting. Any tree acquired under this contract that dies will be removed and replaced with a tree of equal value at time of planting. In no way shall money be returned in place of a replacement tree. This warranty will only cover one tree replacement and said replacement will be performed within the year from death of tree. We reserve the right to determine best time to replace tree within that year due to any severities in weather and reasons for death of tree (ex. customer neglect, severe drought and no water source). Warranty will not apply if tree dies due to fire, severe acts of Nature, drought, insects and diseases brought upon in new environment or neglect or damage by owner (including severe over-watering and under-watering) and if soil level around tree changes due to construction or customer interference. Ducote's Tree Farm is not responsible for any shrubs or landscaping placed around tree in area originally prepared for said tree. Access to site of tree shall be made available by homeowner, and is not the responsibility of Ducote's Tree Farm. If customer chooses to remove tree or have persons other than Ducote's employees remove tree, then liability falls on the homeowner and no replacement will be made.

Any tree not planted with our 90" tree spade is considered a small tree and has a root ball smaller than 90" in diameter. These trees shall only have a 90 day guarantee and all of the same warranty terms as the 90" tree shall apply.

Ducote's prides itself on its customer service and satisfaction. We strive to help our customers care for and enjoy their tree(s) for years to come. It has been rare that we have seen customer neglect or severe environmental conditions that have negated our guarantee, but it does happen. We are happy to help if problems arise and are here to ensure that your